

FAQ's Web site/ Reception

Manningham YMCA is committed to the Safeguarding of Children and Young People. This includes active supervision of children under 10 at all times.

1. As an adult what sort of supervision do I need to provide to a child under 10 at Aquarena?

At Aquarena children under 10 must be actively supervised at all times by a person 16 years or older. Active supervision means directly watching children in your care and being able to provide immediate assistance if required.

2. If my child under 10 is in a lesson do I need to stay and watch?

Yes, parents need to be in the centre at all times, and be readily available to take their child to the bathroom, or to collect them if they become ill.

3. If my child under 10 is in a lesson, can I go the café or do a Group fitness class or go to the Health club?

No, parents are required to be available to take children under 10 to the bathroom during classes and be available for drop off and collection before and after classes. We recommend parents visit the cafe before or after their child's lesson. (*Exception- see question 7: child under 10 participating in Squads).

4. Can I have two children under 10 in lessons at the same time?

Yes, however all parent-assisted classes require one adult to one child in the water for every lesson. So one adult would need to be with each child. (Therefore two adults are required for two children in parent-assisted classes run at the same time).

For parent-free lessons, two children under 10 can have lessons at the same time with only one supervising adult as long as one parent arranges a collection point for both children with the teachers and is available for any bathroom visits.

5. What if I have one child in a parent-assisted class, and one child in a parent-free class at the same time?

This is possible. However, if the child in the parent-free class requires the bathroom, the parent and child in the parent-assisted class will both have to hop out of the water and go to the bathroom with the older child.

6. Can I have one child under 10 in a lesson that finishes while I'm still in a parent-assisted class with a younger sibling and let the older child just play in the water while I finish?

No, all children under 10 must be handed over to the supervising adult at the end of each lesson. We don't believe it is possible for an adult who is participating in a class to also actively supervise an older sibling.

7. If my child is in Squad (outdoors), can I wait in the Café whilst they finish their lesson?

Yes, parents children enrolled in squad levels are able to wait in the café or in surrounding buildings to escape the weather. Parents still need to hand their children over to coaches and retrieve them at the end of their lesson. It's also important the coach knows where the parent is located. Parents do need to be close by (and within the centre), in case their child requires the bathroom or falls ill.

8. If I have two children in the same parent-assisted class at the same time, can I assist both of them during the class?

No, all parent-assisted classes require one adult for each child in each class. This ensures that each child experiences enough in-water time during the lesson.